ServiceNow is a cutting-edge cloud computing platform that streamlines processes, connects systems, empowers employees, and improves customer experiences. ServiceNow specializes in IT service management (ITSM), IT operations management (ITOM), and employee workflow solutions. Expertise in platforms like ServiceNow is becoming invaluable in the current job marketplace as it has adaptability across various industries, from healthcare to finance.

**Access ServiceNow**
ServiceNow provides access to the software as labs through the Now Learning portal.
- **Sign up for an account** using your UCNetID.
- **Contact The Hub's program coordinator at elp@uci.edu**. The coordinator will contact ServiceNow and finalize the registration (approximately 1 to 2 days).
- Once confirmation of registration is complete, log in to the Now Learning portal to access a wide range of training courses with associated labs as well as product documentation.

**Benefits**
Gain hands-on experience with the ServiceNow platform, products, and services:
- Experience various career opportunities ranging from application development to system administration and business analysis or consulting
- Learn industry best-practices and real-world problem solving
- Connect with 5,000k+ ServiceNow professionals

**Learn to Use ServiceNow**
Now Learning houses a repository of ServiceNow-specific learning materials. All are provided at no charge with certification training, courseware, and certification vouchers. Here is a recommended set of starting courses:
- **Welcome to ServiceNow**
- **ServiceNow Administration Fundamentals**
- **Flow Designer Fundamentals**
- **Introduction to App Engine Studio for Developers OR Citizen Developers**
- **Scripting in ServiceNow Fundamentals**
- **Application Development Fundamentals**

Udemy is available to everyone with a UCNetID and can be found at (https://uci.udemy.com/organization/home/). Udemy provides a variety of courses on ServiceNow ranging from introductory to various certifications.

**Additional Startup Resources**
ServiceNow has an internal instructor community leading formal training courses provided to a range of organizations including multiple Fortune 1,000 companies. They are available to provide limited technical assistance. Please reach out to The Hub's program coordinator for more information at elp@uci.edu.
- If you require technical assistance, please create a ticket using UCI's ServiceNow ticketing system: OIT Service Portal - OIT Service Portal.

Learn more about ServiceNow and some of the creative ways in which it is used:
- ServiceNow for students (video)
- The Power of the ServiceNow platform (video)
- Platform Explainer (video)

**The Hub at the ANTreprenuer Center**
Come visit The Hub workspace at the ANTreprenuer Center on campus, where you can play, explore, and interact with various tools. The facilities are designed to facilitate learning, brainstorming, and interaction with others. At The Hub, you will find dedicated desks and collaboration tools such as electronic whiteboards, stand-up desks and even under-desk treadmills.

For Additional details regarding The Hub or Amazon Web Services contact: elp@uci.edu

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