servicenow.

ServiceNow is a cutting-edge cloud computing platform that streamlines processes, connects systems, empowers employees, and improves customer experiences. ServiceNow specializes in IT service management (ITSM), IT operations management (ITOM), and employee workflow solutions. Expertise in platforms like ServiceNow is becoming invaluable in the current job marketplace as it has adaptability across various industries, from healthcare to finance.

Access ServiceNow

- Sign up for an account using your @UCI.edu email at **https://uci.service-now.com**
- Use code **UCI2024HUB** at check out for BOTH on demand courses and certification exam vouchers
  - Code expires **6/30/2024**
- Need help? **Email elp@uci.edu**

Benefits

Take advantage of hands-on experience with the ServiceNow platform, products, and services:

- Gain valuable industry certifications and micro-credentials to jump start your career upon graduation ($600+ value!)
- Experience career opportunities ranging from application development to system administration, business analysis, and consulting
- Learn industry best-practices and real-world problem solving
- Connect with 500K+ ServiceNow professionals in their Community at **servicenow.com/community**

Learn to Use ServiceNow

Now Learning houses a repository of ServiceNow-specific learning materials. All courses are provided at no charge with certification training, courseware, and certification vouchers or micro-credentials. Here is a recommended set of starting courses:

- **Welcome to ServiceNow**
- **ServiceNow Administration Fundamentals**
- **Flow Designer Fundamentals**
- **Introduction to App Engine Studio for Developers OR Citizen Developers**
- **Scripting in ServiceNow Fundamentals**
- **Application Development Fundamentals**

Udemy is available to everyone with a UCInetID and can be found at (https://uci.udemy.com/organization/home/). Udemy provides a variety of courses on ServiceNow ranging from introductory to various certifications.

Additional Startup Resources

If you require technical assistance, please create a ticket using UCI's ServiceNow ticketing system: OIT Service Portal - OIT Service Portal (service-now.com).

Learn more about ServiceNow and some of the creative ways in which it is used:

- **ServiceNow for students (video)**
- **The Power of the ServiceNow platform (video)**
- **Platform Explainer (video)**

For technical assistance with Now Learning courses or your account, please create a case on the **Now Learning - Help Center(servicenow.com).**

UCI The Hub

The Hub at the ANTrepreneur Center

Come visit The Hub workspace at the ANTrepreneur Center on campus, where you can play, explore, and interact with various tools. The facilities are designed to facilitate learning, brainstorming, and interaction with others. At The Hub, you will find dedicated desks and collaboration tools such as electronic whiteboards, stand-up desks and even under-desk treadmills.

For Additional details regarding The Hub or Amazon Web Services contact: **elp@uci.edu**

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